



# IT-TECHNOLOGY

enterprises

## Company Profile

Your Partner in Technology!



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## Who we are...

IT-Tech is an IT Solution Company that provides Computer Products, Support & Services to Small to Medium Enterprises since 2006.

We are based in the Northern Suburbs of Cape Town and provide total IT Support and Solutions in most parts of the Western Cape.

### We provide:

- computer sales
- upgrades & repairs
- on-site & off-site IT support
- networking & connectivity
- cloud-based IT services
- hosting & domains
- data & power back-up solutions
- graphic & website design
- security software
- Windows and MS Office support and installations.

## Our Mission...

To provide the best possible service at the best possible price.

To deliver ethical, quality and reliable services.

To take care of your IT while you focus on your business.





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## Summary of Services

Computer Sales, Upgrades & Repairs

IT Support - On-site & Off-site

Networking & Connectivity

Cloud Based IT Services

Hosting, Domains & SSL Certificates

Back-up Solutions - Data & Power

Graphic & Website Design

detailed information follows...



## Computer Sales, Upgrades & Repairs

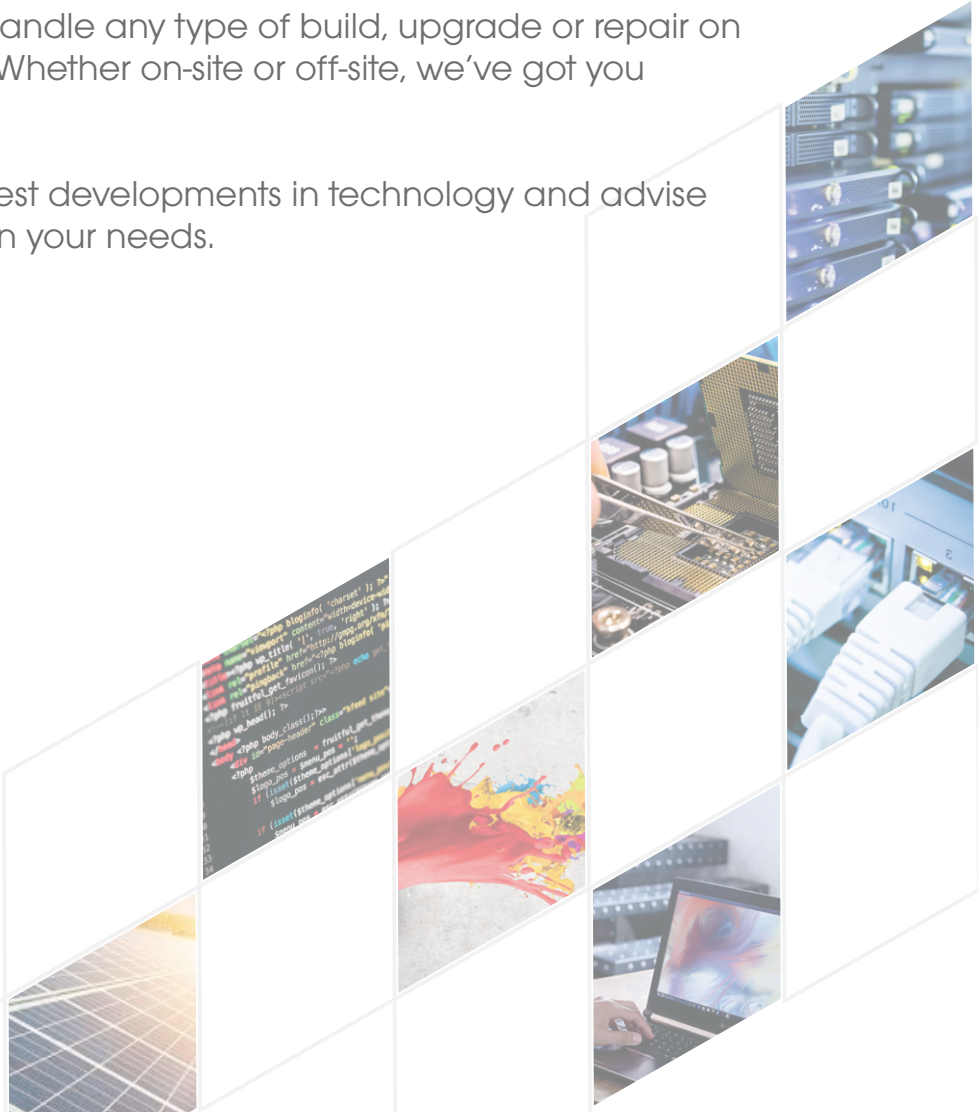
We offer a wide range of products and brands. We're registered with all major IT service providers and distributors, enabling us to offer you the best products at competitive prices.

### Our suppliers are:

- Frontosa IT
- Pinnacle
- Corex
- Mustek Limited
- Astrum
- TVR Distribution
- Scoop Distribution
- Miro Distribution
- Service Parts Logistics

Our technical engineers can handle any type of build, upgrade or repair on laptops, desktops or networks. Whether on-site or off-site, we've got you covered.

We stay up to date with the latest developments in technology and advise you accordingly, depending on your needs.





## IT Support - On-site & Off-site

Our team is made up of experienced and qualified IT professionals. Whether you are looking for ad-hoc or fully managed IT services, we provide flawless support to keep your business or home network running smoothly 24/7.

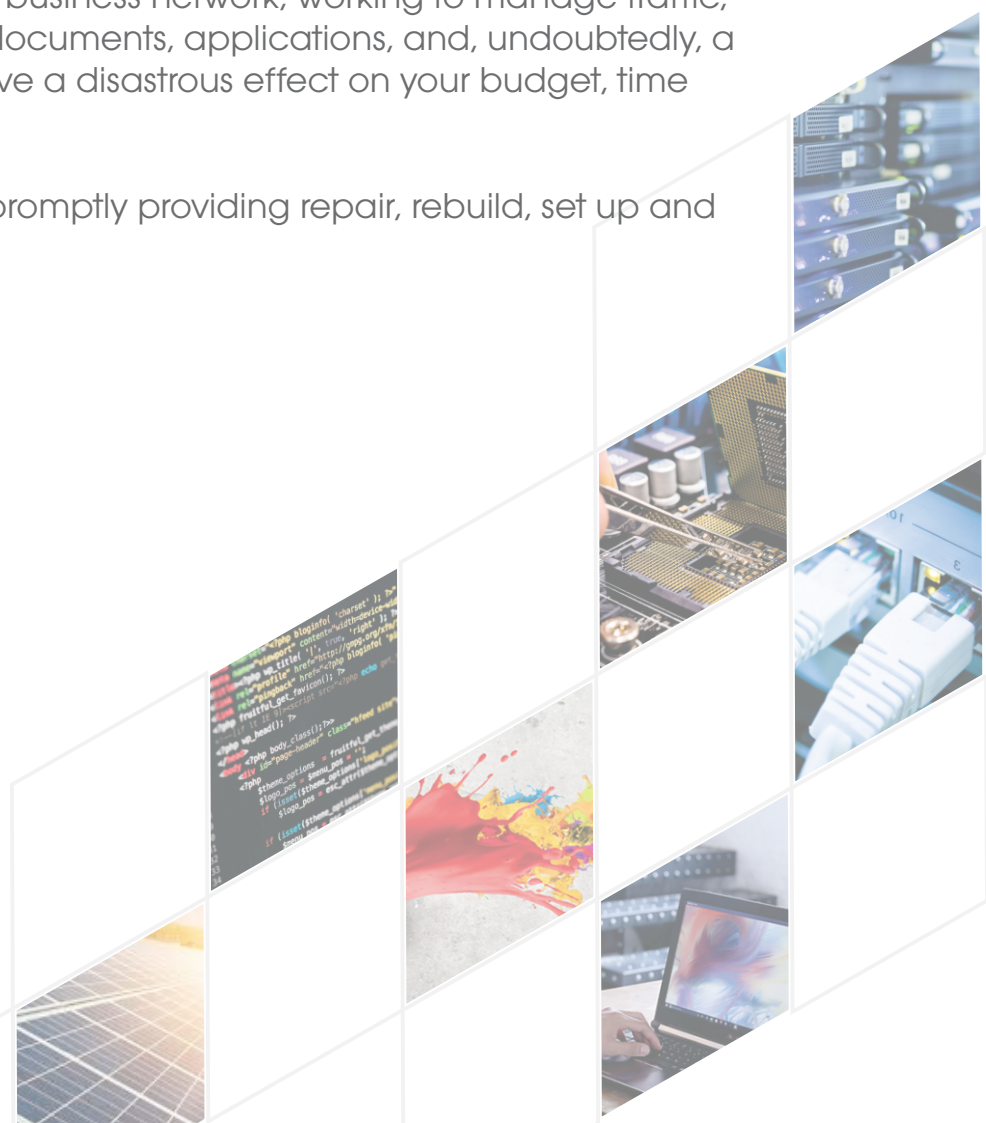
### We offer the following support services:

- On-site & off-site desktop support
- On-site & off-site server support
- Remote desktop & server support
- Telephonic desktop support
- Network & connectivity support
- Part replacement

### Server Support

Your server is the heart of your business network, working to manage traffic, security, access to important documents, applications, and, undoubtedly, a world of data. A glitch can have a disastrous effect on your budget, time and productivity.

We take the stress out of it by promptly providing repair, rebuild, set up and maintenance services.



## Networking & Connectivity

As part of our offering, we supply and install all kinds of network cabling (Ethernet cabling), AKA cat5 cabling, cat6 cabling and cat6a or cat7 cabling.

- **Data and voice cabling**

Data and voice cabling (structured cabling company) for office (business) and home (residential)

- **Fibre installation**

Backbone fibre installation and fibre to the desktop services. We do fibre splicing, testing and repairs.

- **Wireless installation**

Wireless installation for business and home to boost or extend your current wireless network.

- **Point-to-Point Wireless**

Point-to-Point wireless to link to buildings when cabling is not an option. Distance and speed depends on devices installed.

### Fibre Internet

We have partnered with Webafrika who has multiple underlying infrastructure providers to help us bring the best possible internet options to as many areas as possible. These are the guys who dig the trenches and lay the cables, while we make sure you get connected when you need it.

### Fixed LTE Internet

Our Fixed LTE service uses hassle-free mobile technology rather than complicated cables. Your path to the internet is airborne, straight from your router to your nearest LTE tower.

No landline, no cables, no landlord approval, no lengthy contracts. Just you, your SIM-powered router and you're ready.

All delivered to your door, up and running, within 5 business days of your successful order.



## Cloud Based IT Services

IT-Tech offers cloud-based services, such as dedicated servers, backup services and more.

### Dedicated Servers

**The benefits of a cloud-based server solution include:**

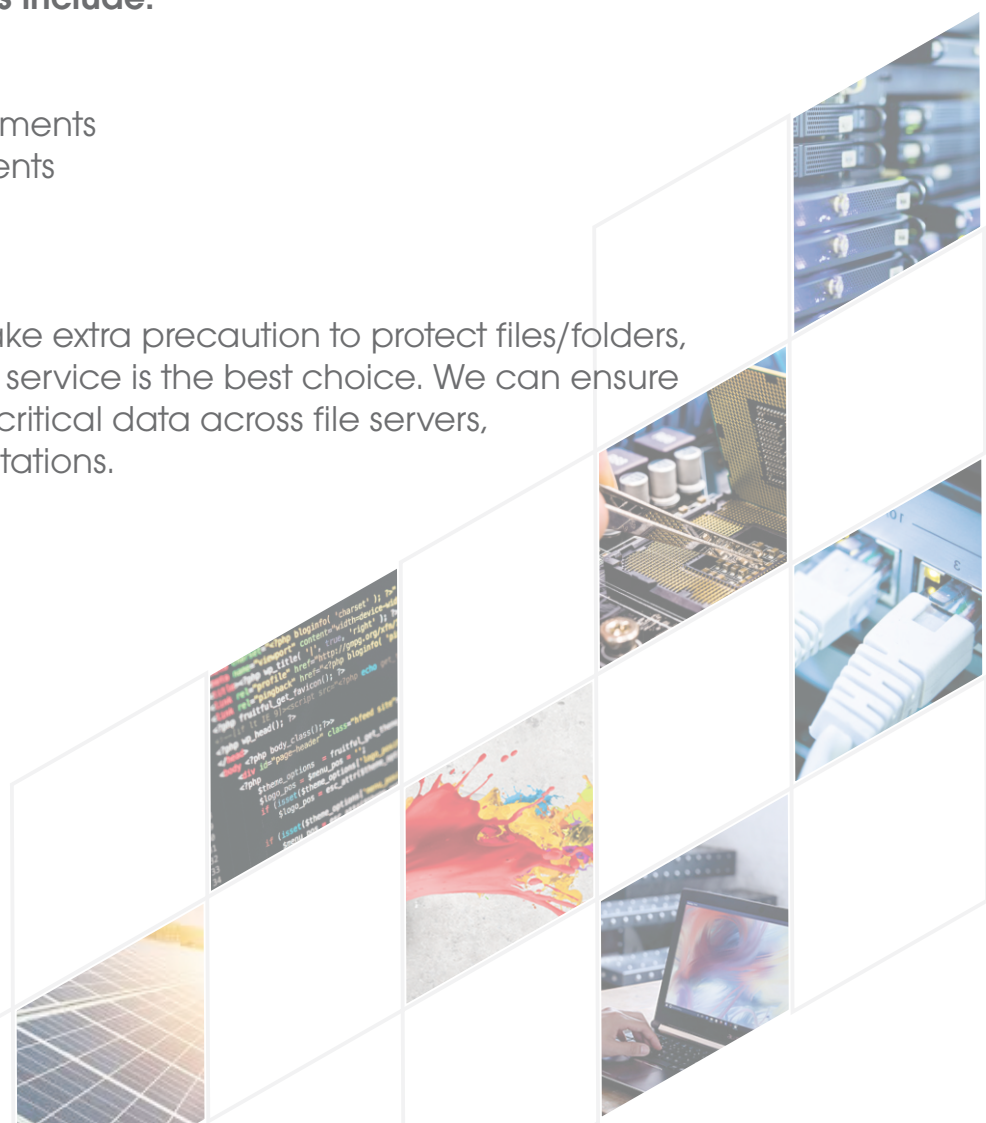
- No need to buy expensive hardware or servers
- We maintain the servers
- We make daily backups of the servers
- We make sure the power stays on
- We provide uncapped Gigabit Fibre connections
- Windows or Linux based systems
- Operating System Rentals

**Our dedicated server solutions include:**

- Pastel Environments
- Custom Application Environments
- Windows or Linux environments

### Cloud Back-up Solutions

For businesses who prefer to take extra precaution to protect files/folders, our automated cloud backup service is the best choice. We can ensure protection to all your business-critical data across file servers, application servers, and workstations.



## Hosting, Domains & SSL Certificates

### Hosting

- **Website Hosting**

We offer affordable Windows & Linux based website hosting for your website. Our servers are hosted at the Teraco Data Centre in Cape Town, a world class facility with 99.999% uptime guaranteed.

- **Email Hosting**

We offer POP email accounts as an entry point for small to medium businesses and Microsoft Exchange email accounts for larger businesses who require the full experience in terms of storage space, redundancy & reliability.

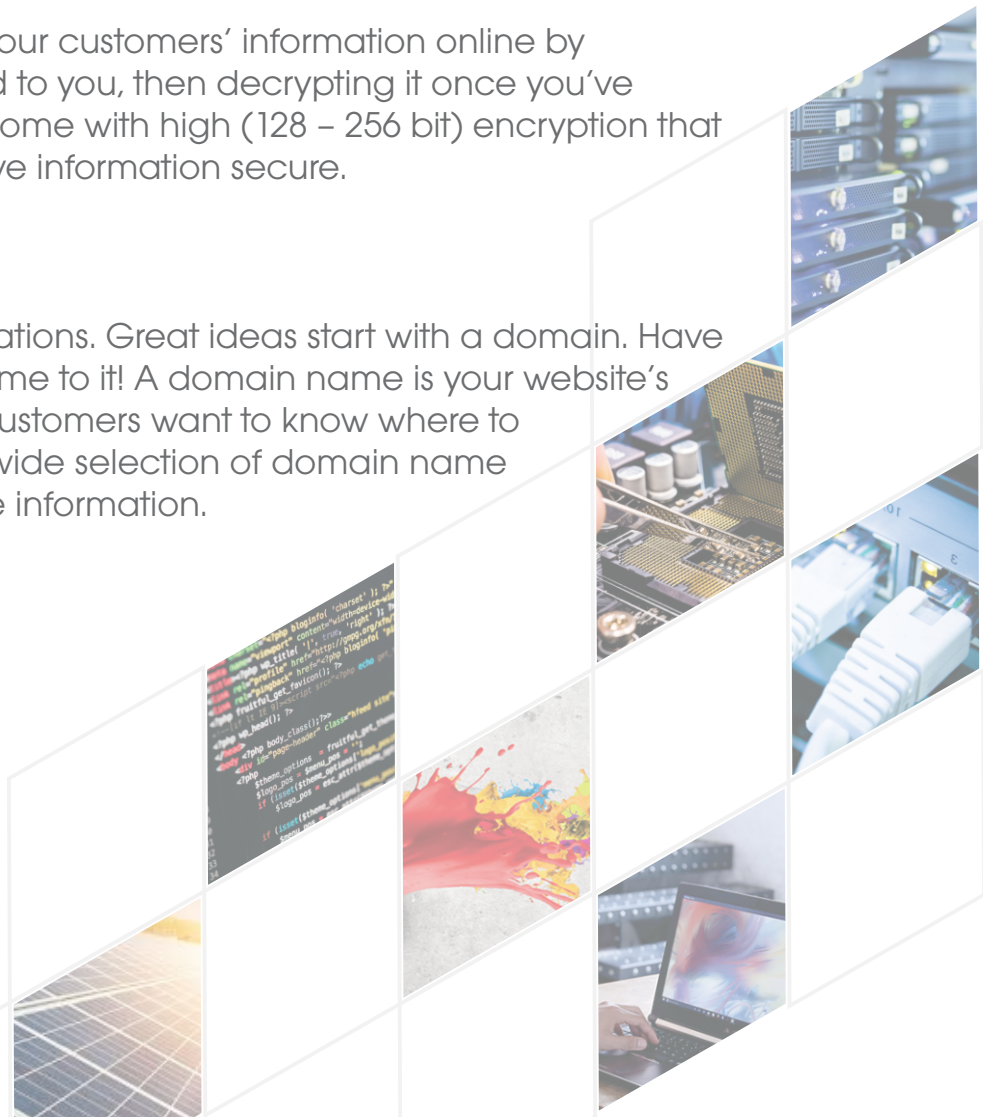
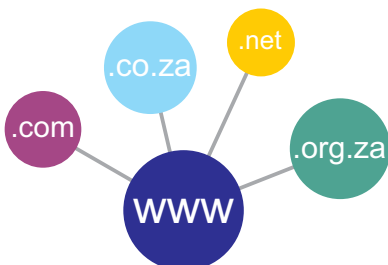
### Security & Certification

It's crucial that your website has an SSL Certificate. According to major Search Engines, your website will suffer a great deal if you do not have a valid SSL certificate installed on your website.

An SSL certificate will protect your customers' information online by encrypting any data they send to you, then decrypting it once you've received it. All our packages come with high (128 – 256 bit) encryption that keeps transactions and sensitive information secure.

### Domain Names

We offer domain name registrations. Great ideas start with a domain. Have a big idea? Add a domain name to it! A domain name is your website's address on the internet. Your customers want to know where to find your website. We offer a wide selection of domain name extensions, contact us for more information.





## Back-up Solutions - Data & Power

One of the most important and neglected necessities in a business is data backups. It's also the last thing companies put in place and the worst thing that can happen. You must have a proper data back-up solution in place!

We offer data and power back-up solutions for every scenario. We even offer data recovery services for when you're the one whose back-up solution has failed.

### We offer data services in the following categories:

- **On-Site Data Back-up**

For clients with limited internet connectivity and larger data sizes, we offer an on-site back-up service. We come to you, back up your data and make sure you're covered for when that time comes.

- **Off-Site Data Back-up**

For clients with dedicated back-up machines/hardware or a very good internet connection, we offer a couple of off-site solutions.

- Remote back-up: We manage your back-up remotely and store your data to your back-up machine/device.

- Cloud-based back-up: We setup your machines to automatically back-up to a secure data storage facility such as OneDrive, an FTP Server or a back-up server.

### Data Recovery

We offer an in-house data recovery service, specifically software-based, where we recover lost data. Data that has been deleted, formatted or moved... we can help!

We also offer a more in-depth hardware-based recovery solution in association with one of our partners, INTRATEC DATA RECOVERY.

### Power Back-up & Redundancy

We offer UPS solutions, to give you the time to save your work and shut down your machines when a power outage hits. We also offer solar and inverter battery back-up solutions for clients who can't go without electricity, in collaboration with our approved solar power affiliate.



## Graphic & Website Design

### Graphic Design

Graphic design is part of everyday life. Your company's brand image starts with a great logo and expands to every aspect of your business.

Our product line includes brochures, corporate stationery, digital stationery, pamphlets, postcards, fliers, folders and CD-print designs. Our exceptional design will give your brand a coherent look over all your products.



### Website Design

Website design is at the core of what we've been doing for the past 15 years. We pride ourselves in creating professional, mobile-friendly websites of all shapes and sizes. We have an all-inclusive monthly as well as once-off website design packages available to suit any budget.

We primarily design on the Windows platform, using our in-house developed 'EasyWeb' CMS system which has had great success over the years. We also do PHP-based development using Wordpress.







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## Contact Us

### Contact Details:

Mobile: 071 250 8511  
Office: 087 701 0622 (VOIP)  
Fax: 086 678 9991

### Postal Address:

PO Box 1868  
Durbanville  
7551

e-Mail: [info@it-tech.co.za](mailto:info@it-tech.co.za) / Website: [www.it-tech.co.za](http://www.it-tech.co.za)

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